



## NOZZLE NOLEN, INC.



The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket  
No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

For over 60 years, Nozzle Nolen has been providing the very best in pest control, termite, and lawn services for both residential and commercial properties.

We are still a family owned and operated business, with five locations in Florida including West Palm Beach, Lake Worth, Tequesta/Jupiter, Stuart and Vero Beach.

Nozzle Nolen services more than 20,000 monthly customer contracts, and we are increasingly reliant on broadband to run our business. In addition to management and coordination of truck rolls and scheduling for customer visits, we have several online functions including paperless billing, online payment, and online inspection requests.

Since 1951, our reputation has been built on customer service, and we would not select a broadband provider that didn't share this value. As we have grown, our reliance on broadband has grown, and our chosen service provider has helped translate personalized customer service to online platforms.

As broadband networks evolve, we encourage you to promote competition and ensure that access and connections for small businesses such as ours are preserved and enable us to continue growing.

Sincerely,

Robert Staples,  
Nozzle Nolen

**Jupiter/Tequesta**  
341 Old Dixie Hwy  
Tequesta, FL 33469  
561-746-3928

**Lake Worth**  
3975 Coconut Rd.  
Lake Worth, FL 33461  
561-964-6200

**West Palm Beach**  
5400 Broadway  
West Palm Beach, FL 33407  
561-844-3544

**Stuart**  
827 N.W. Dixie Hwy  
Stuart, FL 34994  
772-692-1611

**Vero Beach**  
428 Old Dixie Hwy  
Vero Beach, FL 32962  
772-562-1847

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Howard Symons  
GiGi Sohn